



Strengthening Cybersecurity in Public Administration: As one of the few process platforms worldwide, linqi has been awarded internationally recognized CNA status

CNA status for linqi: Public administrations automate processes without compromising their IT security

Bonn, June 3, 2026 | linqi, a Bonn-based, GDPR-compliant no-code process automation platform for businesses and government agencies, has been authorized by the international CVE™ program as a CVE Numbering Authority (CNA). As the only process software for administrative digitization, linqi is thus authorized to independently assign official CVE IDs to security vulnerabilities in its own software and publish them in the global vulnerability database – a status held by only 25 organizations across Germany. **For public administrations, this means in practice:** vulnerabilities in the process software are clearly classified and published internationally – **risks can be identified, prioritized, and remedied more quickly.**

This is particularly interesting given the current challenges facing IT managers in German government agencies and local authorities: The pressure to digitize is increasing, but so are the legal requirements for IT security. For example, the NIS2 Directive has been mandatory as an EU-wide cybersecurity regulation since October 2024, and the KRITIS Framework Act has been in force since early 2026. It requires sectors such as public administration to adopt an all-hazards approach to protect against risks that could significantly disrupt public operations.

For decision-makers in government agencies who determine the use of IT tools, this boils down to a specific selection question: **How do you choose a process automation solution that is not only efficiency-enhancing but also resilient and secure?**

What Process Automation Means in Practice for Public Administration

Recurring tasks – procurement requests, investment approvals, HR procedures, data retrieval, and cross-agency approval chains – tie up significant resources in German public administrations. According to estimates, nine out of ten processes in German public administration that could be automated have not yet been digitized.

At the same time, processes – even automated ones – must be secure and usable in the long term. This is exactly where linqi comes in: processes that currently still pass through

Press release

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multiple departments via printouts, manual signature rounds, long email chains, and parallel Excel lists can be converted into structured, traceable, and audit-proof digital workflows using the platform. Implementation requires no programming and is done via drag-and-drop, with an average learning curve of just a few minutes.

As no-code software for government agencies, linqi consolidates functions that were previously often spread across multiple systems, including:

- Creation of complex digital forms
- Generation and processing of digital documents
- Cross-departmental and cross-system workflows
- Automation of virtually all administrative processes
- Integration of existing IT systems such as Microsoft applications, SAP, or document management systems
- Governance, process analysis, reporting, and task management

Security architecture that goes beyond administrative standards

Automating processes involves moving data—between various departments, systems, and stakeholders. The requirements for confidentiality, integrity, and traceability are correspondingly high. Precisely because cyber threats are becoming increasingly sophisticated, linqi places particular emphasis on cybersecurity and an advanced security architecture.

linqi meets this standard with security measures that deliberately exceed the usual minimum requirements in this software category:

- **GDPR-compliant:** Developed & hosted in Germany. ISO 27001 certified.
- **Intrusion detection:** Active monitoring for early detection of attacks.
- **Everything in our hands:** Our own AI servers & no data sharing.
- **Geofencing & firewalls:** Customized security within the software.
- **Automated security tests:** Thousands of internal tests (including external audits) to identify potential vulnerabilities as early as possible.
- **Knowledge transfer:** Collaboration with cybersecurity organizations and experts.
- **Automatic virus checks:** Virus scans of customer data to prevent infections.
- **Passed NATO Security penetration tests**
- **And new:** CNA status in the CVE program



“As the developers of linqi, we bear a great responsibility toward our customers. Because we process information that is, in some cases, highly sensitive, we not only comply with international data protection requirements and security standards, but also do everything in our power to protect our users as best as possible. For us, data security is the foundation of trust – and thus a hallmark of our software’s quality that deliberately goes beyond standard requirements such as the GDPR and common standards,” says Jörg Sager, CEO of linqi.

How it works in practice: Implementation at a State Police Department

The example of a technology and logistics division within a German state police department illustrates what linqi can achieve in government agencies. The starting point was a manual procurement process that needed to become faster, more transparent, and compliant with data protection regulations. The implementation didn’t stop there: since then, additional internal approval workflows have also been migrated to linqi.

By using the platform, many processes within the state police can now be digitized independently, allowing for a timely response to changes. This makes workflows significantly faster and more efficient, while maintaining consistently high security standards. The next step is to make the software available to all subordinate police headquarters and agencies so that they can digitize their processes in a legally compliant yet autonomous manner and adapt them as needed.

Three Criteria Local Government IT Managers Should Consider When Selecting Software

The market for administrative software has grown significantly in recent years – and has become correspondingly complex. New providers are entering the market, existing solutions are being expanded, and technological developments are following ever-faster cycles. This makes clear selection criteria all the more important. The following questions can help identify the right tool for administrative digitization:

1. Where is data processed and stored?

Hosting in Germany or at least within the EU is a specific requirement under data protection law. Providers who cannot give a clear answer to the question of where exactly data is located and who has access to it in an emergency are structurally unsuitable for administrative use.



2. How does the provider handle discovered vulnerabilities

No software product is permanently error-free. The key factor is whether the provider has a structured process for identifying, classifying, and reporting security vulnerabilities – and whether they can demonstrate this process. Authorization as a CVE Numbering Authority is a verifiable indicator of this.

3. Is there independent security verification?

ISO 27001 certifications for hosting, successful external penetration tests, and regular data protection audits are more reliable than self-reported information in the product brochure. Any provider that cannot or will not provide such verification should be excluded from the selection process.

linqi addresses these three key points: Data processing is regulated in compliance with the GDPR, the handling of vulnerabilities follows a clear, internationally established procedure (CVE/CNA), and independent security certifications are clearly verifiable.

About linqi

linqi GmbH is a no-code SaaS provider based in Bonn that was founded in 2020. The platform enables companies and government agencies to digitize and automate internal processes without programming knowledge—from approval processes and document management to compliance workflows. Hosting is available either in German, ISO 27001-certified data centers, on the customer's own infrastructure, or at a location of their choice. Over 500,000 active users worldwide use linqi—in industry, healthcare, the financial sector, and public institutions.

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